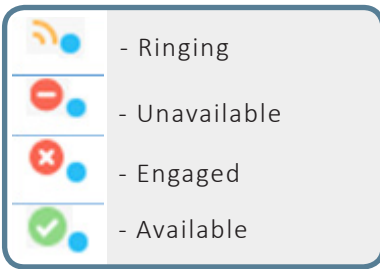




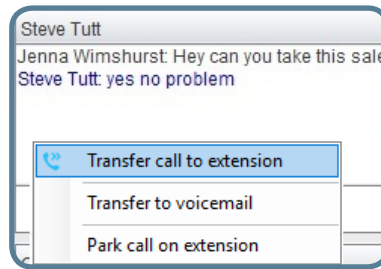
## Contacts (Busy Lamp Field)

Unity will display up to 30 colleagues, visually displaying their telephone status.



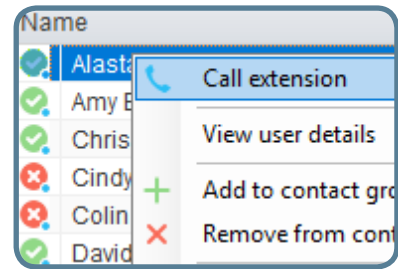
## Instant Messaging

IM any Unity colleague on their PC, Mac or mobile. Drag a call into an IM session to call the party.



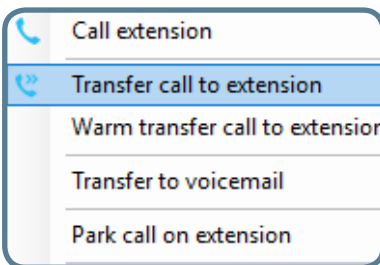
## Click-to-Dial

Click a contact or drag their icon into the Call window to open up a new call. Need to conference? Drag in your colleagues and click Conference.



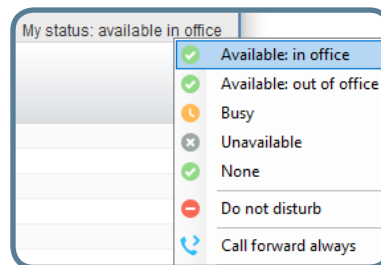
## Drag & Drop

Drag and drop live calls, contacts and monitored users to perform call management within Unity.



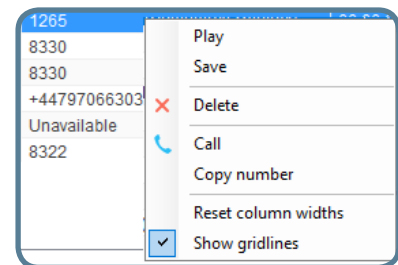
## Presence

Set your presence to alert colleagues to your current availability. Predefine routing, such as diverting calls to your mobile if you are out of the office.



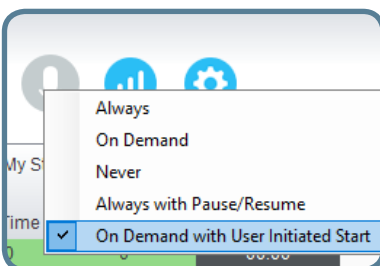
## Visual VoiceMail

See your current voice messages in the order they were received and get alerted for new messages. Click to playback, call back or to save locally.



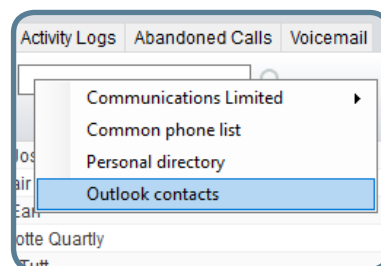
## Call Recording Control

Configure how your call recording behaves with options to Pause and Resume recordings to avoid capturing credit card details.



## Outlook Integration

Unity brings all your contacts together, including Personal and Group Outlook Contacts. Dial from Outlook without even opening it.



## Service Configuration

Unlock the full capability of the telephone system with point and click access to all services and settings.

